

# ENCHANTMENT

R E S O R T

Dear Valued Guest,

It is our pleasure to welcome you to Enchantment Resort. We are committed to the safety and wellbeing of our team, guests and community and want to share with you our operating procedures that ensure the highest standard of cleanliness and safety. We hope you take comfort in knowing that each one of our team members has received special training in regards to cleanliness and sanitization protocols.

If you have any questions, please dial "0" for the resort operator or connect with our concierge team at ext. 303.

## General Resort Information

- The resort has been thoroughly deep cleaned and sanitized and will maintain an enhanced cleaning schedule. Each guest room is thoroughly cleaned through a rigorous sanitization process that utilizes industry leading electrostatic spray technology and hospital-grade disinfectant.
- Hand sanitizing stations are readily available for guest and team member use throughout the property. Personal protective masks and gloves are available to guests upon request at the front desk.
- **At this time, resort access and all amenities will be limited to registered guests of Enchantment Resort.**
- **Resort Guests are encouraged to wear masks indoors and physically distance.**
- Guest folios will be emailed to you for your safety and convenience upon departure.

## Housekeeping Options

To provide guests with a superior level of housekeeping, daily service has been refined to accommodate personal preferences and maintain physical distancing.

- **With your health and safety in mind, our housekeepers will only be performing stayover service upon request via phone from your room. If you would prefer a modified Housekeeping service, please contact our resort operator and we would be happy to accommodate.**
- Guest room mini bars have been removed. In its place, we have created a personalized snack and beverage menu that can be viewed on guest room TVs and conveniently delivered through in-room dining.

Scan our QR code to view our spa menu.



Scan our QR code to view Fitness & Exercise options

